

# QUALITY POLICY

This policy provides a framework for setting quality objectives, and is evidence of the management's commitment to meeting applicable requirements and continuous improvement of the quality management system.

GEOPLAST S.P.A. aims to create a business model that focuses on customer care and continuous improvement of the effectiveness of business processes, minimizing the risks related to the activities carried out, to differentiate itself in a highly competitive market.

GEOPLAST S.P.A. considers the following general priority objectives as values of the organisation:

- **the full satisfaction of its customers and relevant stakeholders** - guaranteeing the supply of products in accordance with specifications and on-time delivery;
- **continuous improvement of processes, services and working conditions** - through the use of indicators and the drafting of the improvement plan;
- **the well-being, satisfaction and continuous growth of all human resources**, through training plans and programs to increase competence, awareness and professionalism;
- **compliance with the regulations in force**, in particular those relating to products, data processing, safety, health and the environment;
- **continuous analysis of internal and external factors, context and relevant stakeholders, risk and opportunity analysis**, reviewed annually during the Management Review phase.

In order to achieve the above objectives, the Management considers the following actions to be indispensable:

1. Operate in order to meet the contractual requirements of customers and the needs and expectations of all stakeholders.
2. Implement and review context factors and stakeholder needs by identifying and assessing system risks and opportunities.
3. Provide a management structure that ensures a comprehensive and clear definition of tasks and responsibilities.
4. Implement working methods that can manage the company's activities in a controlled manner and research and apply for them the "best practices".
5. Manage each process, both internal and cross-company, using the PDCA methodology, i.e. plan, execute, control and act by standardizing or redesigning processes to make them effective and efficient.
6. To pursue the continuous technological innovation of work equipment in order to increase its production capacity while respecting all the principles of safety and health of its workers.
7. Implement effective methods of communication with stakeholders, constantly improving the media.
8. Communicate the policy and objectives of the quality management system to the stakeholders.
9. Act in full compliance with the rules and laws in force in the national and international field and applicable to the sector of activity of the company.

10. Periodically assess, by means of internal audits, the compliance of the Management System with the reference standard, with its own Policy and with what is planned; in particular, by verifying the achievement of the objectives set through periodic reviews by management.
11. Promote the involvement of human resources through meetings and awareness-raising sessions on the importance of each activity to the achievement of the objectives.
12. Promote supplier involvement and implement awareness/monitoring systems to verify compliance with quality requirements.

In order to achieve the above objectives, Top Management undertakes to:

- Ensure that the Quality Policy is disseminated at all levels and it is the task of all to actively collaborate, as far as their competence is concerned, in the improvement of the Quality Management System.
- Provide the necessary technical, economic and professional resources to ensure that the policy objectives, as defined in this document, are fully achieved.
- Periodically review the Quality Policy in order to ensure its continued adequacy.

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